

# Secret Service: Hidden Systems That Deliver Unforgettable Customer Service

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All businesses have customers, but how many of them deliver unforgettably good customer service? Secret Service reveals the hidden systems of the few.

Secret Service has 88 ratings and 13 reviews. Greg said: A fast, good read. Could work as a reference matter too, as continuing idea fodder for customer. Secret Service: Hidden Systems That Deliver Unforgettable Customer Service. Front Cover John R. DiJulius III. AMACOM Div American Mgmt.

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